

Disability Access and Inclusion Plan 2023–2028

Easy Read version



How to use this plan



Shire of
Serpentine
Jarrahdale

The Shire of Serpentine Jarrahdale wrote this plan.

When you see the word 'we', it means the Shire of Serpentine Jarrahdale.



We wrote this plan in an easy to read way.

We use pictures to explain some ideas.

Bold
Not bold

We wrote some important words in **bold**.

This means the letters are thicker and darker.



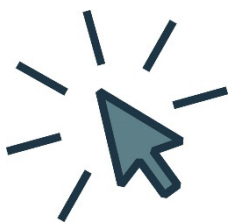
We explain what these words mean.

There is a list of these words on page **23**.



This is an Easy Read summary of another plan.

This means it only includes the most important ideas.



You can find the other plan on our website.

www.sjshire.wa.gov.au/community/your-community/programs/access-and-inclusion/aiagm.aspx



You can ask for help to read this plan.

A friend, family member or support person might be able to help you.

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What we want for the Shire of Serpentine Jarrahdale



Shire of
Serpentine
Jarrahdale

This plan is about the Shire of Serpentine Jarrahdale.

We just call it the Shire.



We have done a lot to improve the Shire over the last few years.



We are proud of what we have done.

And we are excited for what we plan to do next.



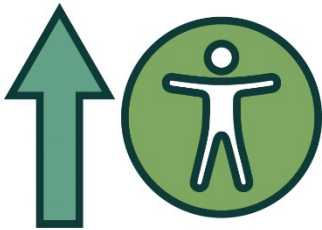
In **2021**, there were **1,151 people** with disability living in the Shire who need help with their day-to-day life.



This number has gone up since 2016.



And more people in our community now provide care to others without pay.

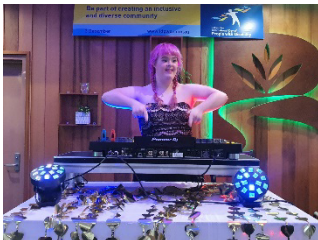


We want to make the Shire more **accessible**.



When the community is accessible, it is easy to:

- find and use services
- move around.



This means it is easier for people with disability to take part in the community.



We also want to make the Shire more **inclusive**.



When something is inclusive, everyone:

- can take part
- feels like they belong.

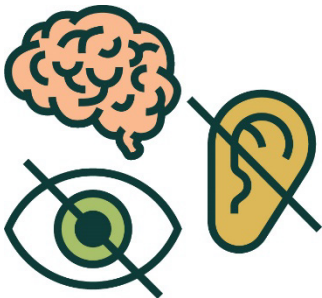


We want the Shire to be a place that supports and welcomes everyone.

This includes people:



- of different ages



- with disability



- from different backgrounds.

What we need to do

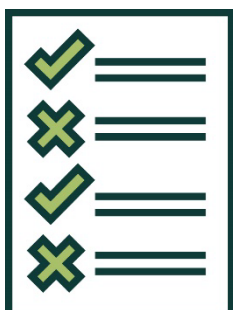


We have a law in Western Australia called the *Western Australian Disability Services Act 1993*.

We call it the Act.



The Act says that everyone must treat people with disability in Western Australia fairly.



The Act also explains the rules that everyone must follow.



The Act says we must have a Disability Access and Inclusion Plan.

We call it our Plan.



When we wrote our Plan, we also had to follow the rules from other **policies**.



A policy is:

- a government plan for how to do things
- where rules come from.

How we made our Plan



To make our Plan, we **reviewed** our 2018–2022 Disability Access and Inclusion Plan.



When you review something, you check to see what:

- works well
- needs to be better.



We checked to see what areas in our community we still need to improve.



We also reviewed:

- reports on what work we've done each year
- other disability policies.

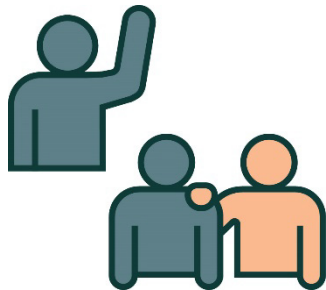


And we looked at what others are doing to be more accessible and inclusive.



We asked our community to share their ideas about how we can make the Shire more:

- accessible
- inclusive.



We asked:

- people with disability
- their families and carers.



We also asked:

- our staff
- organisations that work with people with disability.

What people shared

People shared that they have good experiences with:



- how the Shire staff communicate with them



- the services and events the Shire offers.



People shared that we need to make it easier for people to find and use the information they need.



People also shared that we need to improve how accessible places in the community are.

For example, buildings.

Our Plan



Our Plan explains how we will make the Shire more accessible and inclusive.

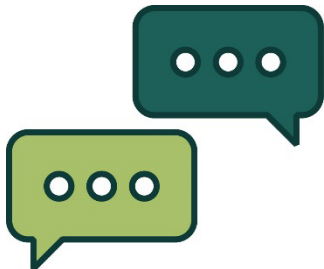


Our Plan has 3 **themes**.

Themes are important ideas that come up in different areas of our work and lives.



1. Building accessible places.



2. Improving how we communicate.



3. Making our community more inclusive.



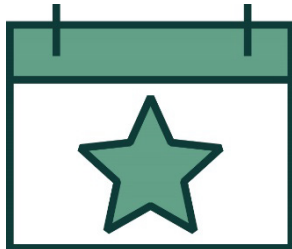
We explain each theme on the following pages.

1. Building accessible places



We want our community to be more accessible for everyone.

We will make sure that we think about how to make things accessible when we start to plan:



- events in the community



- new pathways and places.

We also want to use people's **lived experience** to support how we design and build places.

If you have lived experience of disability, you might:



- have a disability
- or
- have experienced what life can be like for people with disability.



Our Access and Inclusion **Advisory Group** will help us understand lived experience.



An advisory group is a group of people who work with us to share what:

- is working well
- needs to work better.

We will work with the advisory group to learn:



- what people with lived experience have to say



- how they think we can better support people with disability.

2. Improving how we communicate



We want to improve how we:

- communicate with our community
- share information.

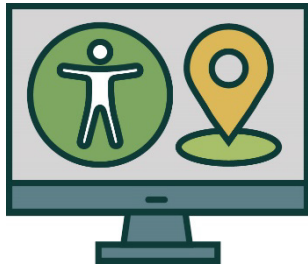


We will make sure information is accessible for people with disability.



This includes information about:

- services
- places
- jobs.



We will make sure our website includes information about accessible places in the community.



We will also check that the way people can make **complaints** is accessible.

We will do this every year.



When you make a complaint, you tell someone that something:

- has gone wrong
- isn't working well.

3. Making our community more inclusive



We want to create better **attitudes** towards disability in the Shire.



Your attitude is what you:

- think
- feel
- believe.



This includes attitudes about how to be accessible and inclusive.

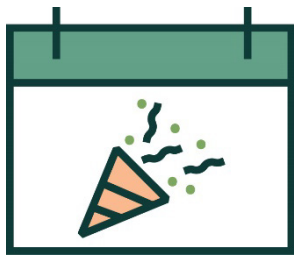


We will share information about how organisations can include people with disability.



We will also share stories about businesses that do well at being:

- inclusive
- accessible.



We will support events that show the benefits of including people with disability.

For example, we will celebrate International Day of People with Disability.



We will also support **employers** to hire people with disability.

An employer is a person who hires other people to work for them.



This includes making sure the way we hire new staff is accessible for people with disability.

Making sure our Plan works well



Our Plan will last for 5 years.



Every year we will write a report that explains what work we've done to support our Plan.



We will also share the work we've done with our community.



We will listen to what our community has to say about our Plan.

This includes their **feedback** about how our Plan can better support people with disability.



When you give feedback, you tell someone what they:

- are doing well
- can do better.



We will keep working with our Access and Inclusion Advisory Group.

Word list

This list explains what the **bold** words in this plan mean.



Accessible

When the community is accessible, it is easy to:

- find and use services
- move around.

Advisory group



An advisory group is a group of people who work with us to share what:

- is working well
- needs to work better.

Attitude



Your attitude is what you:

- think
- feel
- believe.

Complaint



When you make a complaint, you tell someone that something:

- has gone wrong
- isn't working well.



Employer

An employer is a person who hires other people to work for them.

Feedback



When you give feedback, you tell someone what they:

- are doing well
- can do better.

Inclusive



When something is inclusive, everyone:

- can take part
- feels like they belong.

Lived experience



If you have lived experience of disability, you might:

- have a disability
- or
- have experienced what life can be like for people with disability.



Policy

A policy is:

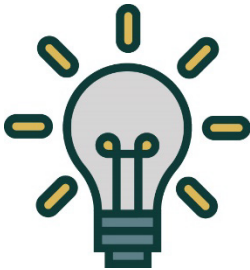
- a government plan for how to do things
- where rules come from.



Review

When you review something, you check to see what:

- works well
- needs to be better.



Themes

Themes are important ideas that come up in different areas of our work and lives.

Contact us



You can call us.

(08) 9526 1111



You can send us an email.

info@sjshire.wa.gov.au



You can visit us.

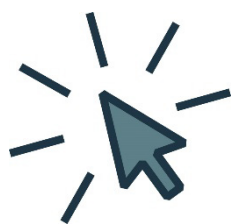
Or you can write to us.



6 Paterson Street

Mundijong

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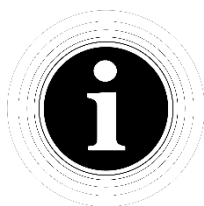


You can visit our website.

www.sjshire.wa.gov.au

You can also visit our page about the advisory group.

www.yoursaysj.sjshire.wa.gov.au/aiag



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